KIG Workplace Anywhere
Powered by Fujitsu

KIG PCaaS Hard-working devices without the hard work

Give your workplace devices the as-a-service treatment. And free yourself from the burden of managing PC deployments across your business.

Tell us about your people. Then we'll identify the right devices, roll them out, support them and refresh them after three years – recycling your old devices. All for one monthly payment.

Whether you have a workforce of 50 or 5,000, KIG PC as a Service (PCaaS) is hardware that's is easy to manage.

KIG
...it's about your business

Answer the challenge

PCaaS is a solution to plenty of the challenges that businesses like yours face.

Get smart with your budgets

With a single, monthly payment, you can move from CAPEX to OPEX. This includes devices, support and all additional services. All priced per user, per month.

Keep your people productive

With PCaaS, your people always have up-to-date tech that fits their needs. Add managed roll-outs and ongoing support, and you can keep downtime down and productivity up.

We also give you top quality, reliable devices of all shapes and sizes. All with features that meet the demands of modern workers. From battery life to processing power, you'll know your devices are up to the task.

Attract (and keep) talent

The latest tech is a major draw. So, new devices that suit the role will appeal to great employees and candidates alike.

Meet the needs of mobile workers and flexible workspaces

We can cater for your users who need to share devices, or access their desktops on the go from multiple devices.

Find the time to focus on more valuable tasks

Your IT team won't have to do a thing until all your users are up and running. That's because a dedicated KIG service delivery manager will take care of the whole process. It means fewer manual tasks and more strategic thinking.

Create a more sustainable business

You can ask us to take away and recycle your old devices.

Make light work
of workplace tech

Selection

Tell us about your people; we'll tell you which devices could be a good fit. Then, you pay for what you need on a per user, per month basis. Your employees might be task workers, knowledge workers, executives, designers or cloud users. Whoever they are, they'll be able to do their best work on a Windows 10 desktop – either on-premise, or in the cloud using our virtual-desktop-as-a-service (vDaaS).

Pre-deployment

Before we deploy your devices, one of our dedicated service delivery managers will put them through their paces at our technical integration centre. We start by building each device to your custom specifications. Then we test them, tag them and apply the BIOS settings. Finally, we store each asset safely before sending it out to your chosen site.

Roll-out

Your devices arrive under the wing of a KIG engineer, who does all the hard work, so you don't have to lift a finger. You can expect our team to: install your new devices at your users' desks; check security processes; connect to the network and printers; and pack up your old devices and remove them from the desks. They sort out OS support issues and log any issues with your IT department as well. And, if you want them to take your old devices away and recycle them, they can add this service on too.

In-life support

You can rest assured that our hard work doesn't stop there. Once you're all set up, we'll provide you with the tools to manage and track your assets throughout their life. What's more, our UK support team will be available at the drop of a hat should you have any issues, need to use your warranty, or add more devices to your estate.

Refreshing and recycling

To make sure your employees always have the right tech to do their jobs, we'll refresh all of your devices every three years. Your old ones will head back to us, where we'll recycle them sustainably and wipe your data clean. Yes, we really do take care of every step.

Choose your package

1 Basic

Make the shift from CAPEX to OPEX – but that's it.

2 Advanced

Shift your budgets and get a cost-effective way to achieve zero-touch deployment. This doesn't include extra in-life services.

3 Premium

Get the full range of our capabilities, including technical account management, reporting and in-life service delivery.

Here's more detail about each package. For the full breakdown, get in touch.

	Basic	Advanced	Premium
Devices			
Devices, deployment workshop, extended hardware support, asset management	Yes	Yes	Yes
Pre-deployment			
Devices shipped to your site	Yes	Yes	Yes
Staging at our UK technical integration centre, with rollout to your sites		Yes	Yes
Device configuration (imaging & BIOS settings)		Yes	Yes
Assets tagged		Yes	Yes
Assets added to asset management software			Yes
Roll-out services			
Service delivery manager		Yes (planning)	Yes (full rollout)
On-site installation and setup		Yes	Yes
System support for launch			Yes
Issues logged with your IT team			Yes
Floor walking service			Optional
In-life support			
Incident management (9–5)	>250 users	Yes	Yes
Technical account management (24/7)			Yes
Recycle			
New devices after three years	Yes	Yes	Yes
Sustainable asset return with secure data wipe	Yes	Yes	Yes

Share the load

To learn more about how we can help you get the most out of your workplace devices, book a device and development workshop by emailing jason.bridges@k-i-g.com

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